



Dialogic Announces End of Support for Various Windows Operating System Versions

OTTAWA, ON, DECEMBER 6th, 2019 – [Dialogic](#) a cloud-optimized solutions provider and long standing technology partner of [Pronexus](#), the leader in telephony and speech technologies, made the following announcement to partners through their Dialogic Partner Update newsletter on November 22, 2019 regarding their Service Update 395 for Dialogic® PowerMedia® HMP for Windows:

For Customers running HMP Windows, Service Update 395, for Dialogic® PowerMedia® HMP for Windows will be the final version to support Windows 7 (both 32-bit and 64-bit versions), Windows Server 2008 R1 (32-bit version only), and Windows 10 (32-bit version only). With respect to Windows Server 2008 R1 and Windows 10, the operating systems do not encompass either 64-bit operation system versions or 32-bit applications running on 64-bit operating systems versions. These operating systems will no longer be supported in any future service updates of the HMP Windows software.

As a result of this change, Pronexus will no longer support 32-bit operating systems, effectively immediately. Pronexus will be offering ongoing support to customers to address any questions or concerns they might have. Pronexus is committed to providing outstanding service to the thousands of companies around the world using VBVoice in their IVR applications that range from auto-attendants to automated payments, fax applications, notification, polls and surveys.

For more information on Dialogic please visit <https://www.dialogic.com/>.

About Pronexus

Established in 1994, Pronexus specializes in telephony, speech and database integration technologies. Our flagship product, Pronexus VBVoice™ interactive voice response (IVR) software enables developing feature-rich inbound and outbound IVR solutions that improve customer service and streamline internal processes.

Media Queries

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