Hit Refresh: Pronexus' VBVoice Gets a New Look and Feel for Quicker and More Intuitive Developing

VBVoice 10.2 brings a swathe of new features based on direct customer feedback and input

OTTAWA, ON – November 15, 2017 – Pronexus announced today the release of [VBVoice 10.2](#), a release that once again places Pronexus and VBVoice at the forefront of speech technology advancement. VBVoice 10.2 offers developers a fresh look and feel designed to facilitate rapid IVR development, as well as features to optimize IVR applications for deployment in cloud environments and features that offer developers greater control and visibility into their application's progression.

The new look of VBVoice is designed to complement Microsoft Windows 10, and uses the Visual Studio library of icons, as well as an updated color palette, to link types of controls - assisting developers to analyze their call flow at a glance. Beta testing of this new look and feel revealed that the new look was not only functional, but an asset – testers reported discovering controls they didn't even know existed.

The other features included in this release were largely requested by our customers; we are committed to collaborating with our customers to deliver product enhancements that bring positive results to their applications. These features include centralized diagnostic logging, MRCP redundancy, Dial control improvements, support for High Availability, and text serialization of controls' properties to allow developers to employ version control in a more effective way.

"We've been very encouraged by the feedback from our beta testers," said Valentin Doroga, Chief Architect, Pronexus. "One tester called the version control 'very powerful', and another reported that the new icons made many controls more intuitive. It's so exciting to know that this release will bring positive, impactful changes to our developers – from companies deploying small scale IVRs to companies deploying huge, complex cloud-based IVRs."

For more information on how this new release will improve your VBVoice experience, or how it will impact your current support, contact Aamir at sales@pronexus.com.

About Pronexus Inc.

Pronexus is the creative force behind VBVoice, recognized as one of the most seasoned and powerful IVR development toolkits available today. After 20 years of consistent innovation and technological advancement in the field of IVR development, Pronexus has expanded its product range to include the comprehensive IVR monitoring tool IVRGuard™, and Pronexus' new offering, VisualConnect™. Pronexus' commitment to innovative, future-proof solutions is demonstrated by our dedication to offering this new functionality as well as our status as an established Microsoft Silver Partner. VBVoice integrates with the latest versions of Microsoft® Visual Studio, enabling use of familiar programming skills and industry-standard programming languages. The intuitive visual call flow environment and programmable controls as well as the time-saving features of VBVoice, such as a multi-lingual prompt library and many sample applications that help new users to learn and understand toolkit functionality, make complex IVR applications built on VBVoice easy to develop and quick to deploy.

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