



## VBVoice 11 Offers Enhanced Security and Stability

### Reduce Fraud with Top of the Line IVR Software

There has been a global increase in IVR traffic in call centers during the COVID-19 pandemic, in addition to the number of organizations adopting IVR technology, as people continue to work remotely. As a result, there is a greater need for reliable and secure IVR solutions that can handle higher call volumes, while also preventing security issues such as fraud.



Every year it becomes more challenging to detect security issues, which is why Pronexus has developed an intelligent and secure IVR solution. VBVoice™ 11 is a robust and stable product, offering developers a heightened level of security that is essential in today's IVR environments. This solution includes a secure licensing model that is fully automated, a built-in Auto Updater that checks periodically for new software versions, and advanced support for SIP, improving service quality. This improved user experience is designed to facilitate a robust IVR development experience using a proven drag and drop IVR platform. With VBVoice 11's built-in optimization features, it is easier than ever for users to safely deploy their IVR applications into premise and hosted environments.

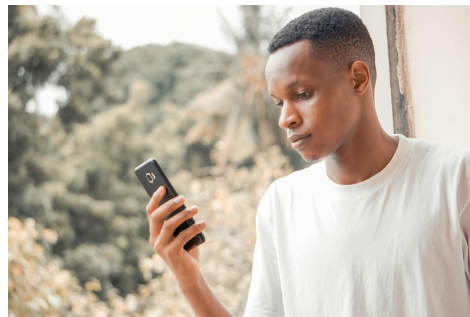
For more information on VBVoice 11 please visit [vbvoice.com](https://vbvoice.com) or email [info@pronexus.com](mailto:info@pronexus.com)

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### Top Features and Updates:

VBVoice offers key updates including but not limited to:

- New licensing model is automated.
- Auto Updater checks periodically for new software versions, saving you time and effort.
- Newest version of Announce allows you to select the input and output audio device of your choice.
- SIP support for outbound proxies improves service quality.
- Modularity has been redesigned for higher densities and improved stability.
- New Runtime Manager functionality has been added to increase security and stability.



Get in touch with us!

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